



Our Home Health Philosophy

A Culture Founded on Three Principles

1. RESPECT and CARING

Care is the essence and central focus of nursing (Leininger).

- Intentional – i.e. planned or ‘on purpose’
- Assisting with basic needs
- Planning ahead
- Being present in each encounter and each conversation (Active listening)
- Non-judgmental and accepting
- Warm and cheerful
- Sensitive to the feelings of others
- Adapting your behavior to responses of others
- Understanding of the other person’s “world” and culture
- Comforting
- Flexible
- Responsive to individual needs (includes scheduling within availability)
- Taking care of yourself

2. ETHICS

Standards of conduct (principled behavior).

- Accountability for your actions
- Truth-telling and honesty
- Functioning within your scope of practice
- Law abiding in actions and record keeping
- Following plan of care
- Respecting privacy
- Complying with agency policies and practices

3. QUALITY & SAFETY

Excellence in practice.

- Creating an environment to promote wholeness and dignity
- Taking action to improve your work
- Training to perform job duties well
- Using everyday opportunities to learn something new
- Acquiring knowledge throughout your life (life-long learning)
- Dressing for the job every day
- Leaving your personal issues at home
- Going above and beyond yourself